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Disney Recognizes VoluntEARS of the Year

Cast Member Mike Woodhall Receives the First-ever "Show Your Character" Award for Outstanding Volunteerism and Creation of "Disney's OPERATION UPLIFT"

BURBANK, Calif (May 7, 2003) – In honor of National Volunteer Month, Disney recognized its most outstanding VoluntEARS' commitments to outreach and participation in community events. Since its inception in 1992, the Disney VoluntEARS program, which develops opportunities for Disney employees to contribute their time, expertise and effort to make a positive impact on the community, has served more than 200 cities, 47 states, and 24 countries on six continents.

"We are proud to acknowledge and celebrate our employees who give so much of their time and effort in their communities and who embody Disney's commitment to enable and encourage people to get involved as volunteers," said Michael D. Eisner, chairman and CEO, The Walt Disney Company.

This year, Disney awarded the first-ever "Show Your Character" award to Disneyland Resort's Mike Woodhall for his outstanding volunteerism and support of military personnel through his creation of Disney's *OPERATION UPLIFT*, a program through which employees send messages of support and thanks to U.S. servicemen and women. Disney's *OPERATION UPLIFT* was started in 1995, following its successful trial during Operation Desert Storm. During that conflict, Mr. Woodhall read a letter in the newspaper from a serviceman who said that the troops didn't get much mail, but when they did they knew people back at home cared. That struck a chord with Mr. Woodhall and he began writing to the troops to thank them for their efforts and to let them know people at home did indeed care about them. Since the program's inception, more than 40,000 postcards have been sent to troops around the world and today Disney employees in Anaheim, Burbank, New York and Orlando participate in the program. For his efforts, Mr. Woodhall was named the 1998 "Disney VoluntEAR of the Year" at the Disneyland Resort.

Disney employees and teams who are being recognized for outstanding service during the past year are:

Site	VoluntEAR of the Year	Outstanding Team of the Year
Greater Los Angeles Area	Diane Austin	WDI - Architecture & Facilities Engineering
New York City	Joseph Janeczek	National Television Sales
Walt Disney World Resort	Dara Trujillo	WDW Parks and Resorts Merchandise
Disneyland Resort	Greg Georgantas	Flashback Leadership Team
Disney Store	Meghan Kelly	Disney Store #404
ESPN	Steve Raymond	Chicago ESPN/ABC Sports Customer Sales & Marketing
Disneyland Paris Resort	Jacqueline Le Vezu	Entertainment, Spectacle Restos Du Coeur
United Kingdom/Ireland	Karen Bidwell	Disney Store European Distribution Centre
Spain	Teresa Gonzalez-Ryan	Buena Vista Home Entertainment
Italy	Daniela Maira	Disney Consumer Products
South Africa	Amanda D'Halluin	Disney Consumer Products
France	Corinne Bouanich	Disney Interactive
Germany	Simone Speter	
Belgium	Willem Blaauwendraad	
Portugal	Raquel Martins	
Latin America	Tila Cappelletto	
Australia	Keith Roache	BVI - Australia
Japan	Miyoko Ito	Walt Disney Internet Group - Japan
Hong Kong	Rick Morse	BVI - Hong Kong
China	Doreen Mo	Corporate Compliance - Guangzhou
ASEAN	Steve Schaefer	WDTV Employee Relations - Singapore

Further, as part of volunteer month, Disney continues its *Disney's Adventures All-Stars* program that encourages children to make a difference in the world by helping their communities. This year, the cast from Disney Channel's "That's So Raven" will serve as champions of the program.

Disney VoluntEARS is an international, company-wide employee volunteer initiative, logging more than 2.5 million volunteer hours for local community projects in its 11-year history. The program is administered by DisneyHand, the worldwide outreach program for The Walt Disney Company, which is dedicated to making the dreams of families and children a reality through public service initiatives, community outreach and volunteerism in the areas of learning, compassion, the arts and the environment. The

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